State Farm South Carolina Multi-Regional Services Facility (MRSF)

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Location
South Carolina
Certification level
Certified
Percent of Overall Diversion Achieved

96.3%

Facility Size

477,000 sq ft

Project Overview

State Farm® is the first Property & Casualty Insurance Company worldwide to achieve TRUE zero waste facility certifications. The South Carolina Multi-Regional Services Facility (MRSF) became TRUE zero waste certified in late 2023, achieving an impressive 96.3% overall diversion rate. State Farm & MRSF zero waste initiatives: • Established an internal zero waste goal in 2022 to achieve a 90% diversion rate at select sites. • Formalized a Zero Waste Policy based on TRUE strategies. • Reduced the use of virgin paper through 20% minimum post-consumer recycled paper for janitorial products and 30% minimum post-consumer recycled paper for office paper. • Reused totes for storage and transport of materials, reducing the use of cardboard. • Created systems to repair, reuse, redistribute, and recycle electronic assets and e-waste. The MRSF teams are committed to processes which reduce landfill waste, while exploring opportunities to reuse and recycle materials. The MRSF TRUE achievement is a testament to State Farm’s operational efficiencies, responsible use of resources, and sustainability initiatives.

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