



TRUE
FACILITY CASE STUDY

Levi Strauss & Co.
Henderson Distribution Center
Henderson, NV, United States

Henderson Distribution Center

Levi Strauss & Co.

Certification level: Silver

Diversion rate upon certification: 95.2%

Facility location: Henderson, NV, United States

Type of facility: Distribution Center

Website:

<https://www.levistrauss.com/sustainability-report/consumption/toward-zero-waste/>



Why zero waste?

- At Levi Strauss & Co. (LS&Co.), sustainability means operating and using resources in a way that can be continued in perpetuity without harming people, the planet or future generations.
- We are committed to doing our part by reducing waste in our supply chain and our own operations with a goal of achieving zero waste to landfill at all company-operated facilities by 2030 and 50% waste diversion across its strategic suppliers by the same year.

Certification Wins

- “We’re honored to earn TRUE Zero Waste certification to be recognized for the work our Distribution and Logistics team is leading to prioritize reuse and recycling.”
- “Certifications like TRUE validate our actions are on track to meet the moment and address the most pressing sustainability challenges.”

Jeffrey Hogue, chief sustainability officer at LS&Co.

Credit category: Reduce

- With a goal to eliminate the use of plastic polybags and move toward a more sustainable packaging solution by 2030, we've piloted the use of compostable polybags for clothing shipments in partnership with Fashion for Good.
- Internal online and SHarePoint systems are used for all HR purposes eliminating paper paychecks, employee manuals etc.. A Yard Management system that tracks trailers going in and out has replaced also paper logs.



Compostable poly bags

Credit category: Reuse

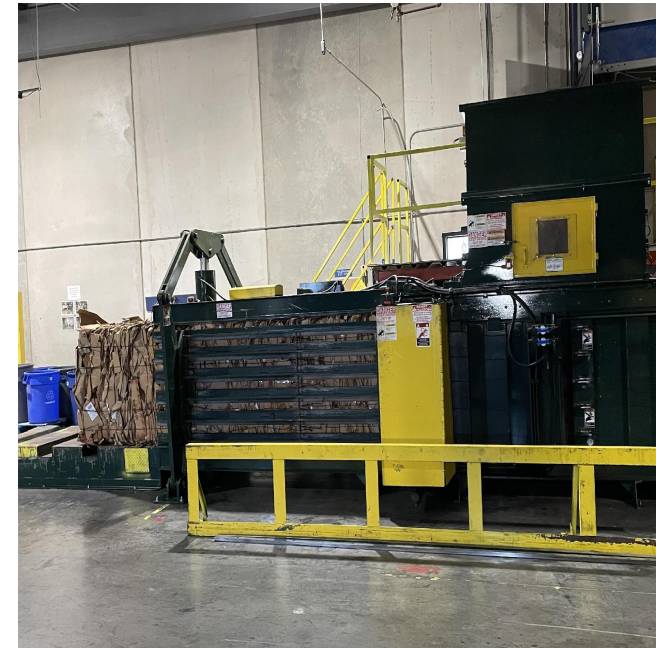
- Our Carton Breakdown Department receives empty cartons previously filled with products and materials to reuse for outgoing shipments.
- Hangers and sensor tags that come in with products are reused almost exclusively for outgoing shipments.
- Internally, the facility uses reusable plastic totes to transport product to be processed.



Carton breakdown for reuse

Credit category: Recycle

- 100% of cardboard and cartons are recycled when they reach the end of their useful life.
- We partner with Power Pallets to take all unwanted pallets to first be reused and then be recycled.



Cardboard baler

Credit category: Diversion (Min. 90%)

- In 2023 into 2024 the facility achieved a diversion rate of 95.2%.



Recycling center

Credit category: Zero Waste Purchasing

- The facility's Ongoing Purchasing and Waste Policy was established January 1, 2020 to address waste through sustainable procurement practices. Policy includes the following:
 - **Postconsumer recycled content.** The content of purchases must meet or exceed the levels listed in the U.S. Environmental Protection Agency Comprehensive Procurement Guidelines. Products not covered by the Guidelines can get credit for their recycled content with no minimum. (<http://www.epa.gov/epawaste/consERVE/tools/cpg/>)
 - **Extended use.** Batteries must be rechargeable. Toner cartridges for laser printers must be remanufactured.
 - **Bio-based materials.** Bio-based products must meet the Sustainable Agriculture Network's Sustainable Agriculture Standard. Bio-based raw materials must be tested using ASTM Test Method D6866 and be legally harvested, as defined by the exporting and receiving country. Exclude hide products, such as leather and other animal skin material.
 - **Paper and wood products.** Paper and wood products must be certified by the Forest Stewardship Council or USGBC-approved equivalent.



Reusable totes

Credit category: Leadership

- Corporate Zero Waste goal for company-operated facilities by 2030 is available on website and led by the company's chief sustainability officer:
<https://www.levistrauss.com/sustainability-report/consumption/toward-zero-waste/>
- The Henderson facility has a Safety Pays scratch off rewards program that can be used for Safety, Health, or Environment activity recognition (including waste)
- LS&Co. is a member of Fashion for Good (FFG). FFG is a global initiative to inspire change and drive the collective movement to make fashion a force for good. FFG has a range of focus area including extending the life of materials and garments by enabling technologies and infrastructure that can redirect garments into reuse and recycling.



Explanation of photo

Credit category: Training

- Facility has a monthly General Information Meeting that is used to be more focused on safety issues around the facility, but also includes zero waste and environmental information for employees such as monthly waste data and any new initiatives to reduce and divert waste.
- All receptacles are labeled at facility to identify what should be disposed of where.
- Zero waste information provided to all new employees during employee orientation.



Recycling clearly labeled

Credit category: Upstream Management

- Over the last two years, we have collaborated with a variety of third-party retailers to reduce or eliminate the polybags used to protect our garments during transport to their distribution centers and stores.



Levi Strauss & Co. product

Credit category: Hazardous Waste Prevention

- The LS&Co. Sustainability Guidebook was developed with full adherence to OSHA regulations, encompassing hazardous chemicals, materials and waste policies, checklists, storage design requirements, and more and applies to our distribution centers.
- Bins placed in facility to collect batteries from within the facility and from employee homes. Batteries are then picked up by vendor for proper disposal/recycling.



Hazardous waste cabinets

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Jeffrey Hogue, chief sustainability officer at LS&Co.

Zero waste is our mission
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