

2



TRUE

FACILITY CASE STUDY

**Oak View Group
UBS Arena**

Belmont Park, New York, USA



UBS Arena

Oak View Group

Certification level: Silver

Diversion rate upon certification: 93.2%

Facility location: Elmont, New York, USA

Type of facility: Sports and Entertainment

Website: ubsarena.com

Contact person and information (optional):

Kevin Adames

Manager Operations and Zero Waste

Kevin.Adames@ubsarena.com



Why zero waste?

- UBS Arena is an entertainment venue renowned for its cutting-edge facilities and unforgettable experiences. Situated on the border of New York and Long Island, the arena is a hub for thrilling events and sports and a pioneer in sustainable practices and environmental responsibility.
- Driven by ownership's steadfast commitment to reducing waste and promoting resource efficiency, UBS Arena embarked on a transformative journey towards achieving zero waste through the TRUE (Total Resource Use and Efficiency) certification program. This initiative marked a significant milestone in the arena's sustainability efforts, signaling a shift towards a more environmentally conscious approach to its operations.

Biggest wins

- Since its establishment, UBS Arena has been committed to sustainability. Pursuing TRUE (Total Resource Use and Efficiency) zero waste certification has been a transformative journey that has not only impacted the arena's operations but also significantly influenced the community.
- The pursuit of TRUE certification has also fostered a culture of sustainability within the organization. Employees are more aware of waste reduction practices and actively participate in making the arena more sustainable.

Credit category: Redesign

- Redesign – Credit 3

- At UBS Arena, a comprehensive review of all nine points of generation was conducted to ensure operational efficiency and sustainability. However, it was observed that out of these nine points, six were directly related to the day-to-day operations of the arena, while three did not apply to UBS Arena's operational scope.
 - Warehouse
 - Office
 - Food Service
 - Grounds
 - Retail
 - Construction
- Although UBS Arena did not directly deal with the remaining three points of generation, namely housing hospitality, vehicle maintenance, and manufacturing, it ensured that its partners in these areas adhered to sustainable practices. By setting guidelines and expectations, UBS Arena aimed to promote sustainability throughout its ecosystem, even in aspects beyond its direct operational control.

9 Points of Generation Review

At UBS Arena, a comprehensive review of all nine points of generation was conducted to ensure operational efficiency and sustainability. However, it was observed that out of these nine points, six were directly related to the day-to-day operations of the arena, while three did not apply to UBS Arena's operational scope. Let's explore the seven points that UBS Arena actively deals with and how they contribute to its operational success.

All points of generation are to be reviewed every three (3) years by applicable department heads.

Warehouse: UBS Arena maintains a well-organized and efficient warehouse to manage its inventory and supplies. Sustainable procurement practices were implemented, ensuring that environmentally friendly materials and products were sourced whenever possible.

Materials:

- Pallets (Reuse: Chep Pallets picks up all our pallets)
- Cardboard Boxes (Recycling)
- Plastics wrap (Landfill)

Office: The administrative offices at UBS Arena were designed to be energy-efficient and environmentally conscious. Energy-saving measures, such as LED lighting and smart building management systems, were implemented to minimize energy consumption. Recycling programs and composting initiatives were also in place to reduce waste generation. As well as durable plates and silverware items were introduced into the office space to reduce single-use items.

Materials:

- Copy Paper (Recycling)
- Food Waste (Compost)
- Plastic bags (Landfill)

Credit category: Reduce

- Reduce – Credit 4

- Delaware North utilizes food and beverage stand sheets for inventory purposes. These stand sheets are used for every event and are distributed to all food and beverage stands around the arena, equaling at least 500 sheets of paper per event. They can have staff input the starting and ending inventory numbers from their respective areas via the POS System at the location. The Stand Sheet Auditor, in real-time, can go via the POS System on the back end and check and verify Inventory vs. POS Sales. Everything is saved under the event's name for Corporate Audit Purposes and Historical Data.
 - Integrating our POS system will eliminate the need for paper stand sheets, transforming the initiative into 100% paperless and saving around 740 lbs. of paper annually.

Month	Pages (Est.)	Weight (lbs)	Events	Pages Reduced	Weight Reduced (lbs)
January 2023	500	5	16	8000	80
February 2023	500	5	11	5500	55
March 2023	500	5	14	7000	70
April 2023	500	5	14	7000	70
May 2023	500	5	5	2500	25
June 2023	500	5	1	500	5
July 2023	500	5	2	1000	10
August 2023	500	5	6	3000	30
September 2023	500	5	7	3500	35
October 2023	500	5	13	6500	65
November 2023	500	5	17	8500	85
December 2023	500	5	13	6500	65
January 2024	500	5	15	7500	75
February 2024	500	5	14	7000	70
Annual Reduction				74000 Pages	740 lbs

Example

Weight Est.
500 pages = 5 lbs
1 page = 0.01 lb

Item #	Description	Start	Restock	Net Log	Units	Spillage	Returns	Ending	Sold	Price	Average	PPS Sold
100027	Plate - Subvert 9" Tuffa Natural	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
143031	Hot + Hot Cheese Buffalo Ranch	4.0000	0.0000	0.0000	0.0000	0.0000	0.0000	4.0000	0.0000	0.00	0.00	0.0000
278001	Hot + Hot Cheese Original Sea Salt	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
500025	20oz Coke Bottle (24/ea)	35.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	35.0000	0.0000	0.00	0.0000
100007	20oz Coke Zero Bottle (24/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
100028	20oz Diet Coke Bottle (24/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
100030	20oz Dasani Bottle (24/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
100014	20oz Smart Water Bottle (24/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
100034	20oz Mountain Blast Powerade	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
500035	20oz Powerade Orange (24/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
100047	Cup - Clear 12oz Hot Cup (10)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
100039	Horizon Chocolate Milk 8.9oz	34.0000	0.0000	0.0000	0.0000	0.0000	0.0000	34.0000	0.0000	0.00	0.00	0.0000
500050	Horizon Milk 8.9oz	36.0000	0.0000	0.0000	0.0000	0.0000	0.0000	36.0000	0.0000	0.00	0.00	0.0000
100010	7oz Bar Light Can (12/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
400019	24oz Dasani Water Can (12/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
400018	12oz Hawaiian O.D. Can (24/ea)	4.0000	0.0000	0.0000	0.0000	0.0000	0.0000	4.0000	0.0000	0.00	0.00	0.0000
400017	12oz Hawaiian Can (24/ea)	4.0000	0.0000	0.0000	0.0000	0.0000	0.0000	4.0000	0.0000	0.00	0.00	0.0000
400019	24oz Hawaiian Can (12/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
400022	16.9oz Strawberry Cider Can (12/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
400024	16.9oz White Cider Can (12/ea)	21.0000	0.0000	0.0000	0.0000	0.0000	0.0000	21.0000	0.0000	0.00	0.00	0.0000
400022	12oz White Cider Mango Can (12/ea)	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000
400024	12oz White Cider Black Cherry	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.00	0.00	0.0000

Credit category: Reuse

- Reuse Credit 2 – Document pallet and shipping container reuse.
 - At UBS Arena, the absorption of pallets for food and beverage, cleaning supplies, and day-to-day operations has been identified as a significant waste generation. To address this challenge, UBS Arena has partnered with CHEP Pallets, a company with a sustainability goal focused on closing the loop on pallet disposal.
 - CHEP Pallets' mission is to reuse and rebuild all pallets they manufacture and distribute, aiming to reintegrate them into their circular stream. Despite receiving a variety of pallets from different suppliers, including branded and non-branded generic pallets, CHEP Pallets has committed to repurposing the wood from non-branded pallets to create new pallets, aligning with their sustainability objectives.
 - Since the partnership was established, CHEP Pallets has been actively tracking the pallets from pick-ups at UBS Arena. Since July, they have collected 143 pallets, with an average weight of 30 pounds per pallet. CHEP has repurposed over 4,000 pounds of material to manufacture new pallets, effectively closing the loop and contributing to a more sustainable and circular approach to pallet management at UBS Arena.

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Status	Sender	Sender Name 1	Receiver	Receiver Name 1	Receiver Street	Receiver City	Receiver Postal Code	Material	Material Defined	DOB	Qty	Ref 1	Ref 2	Ref 3	UMN	Date of Notification
2	C	4000606507	UBS ARENA	UTD7	Pallets-R-U-s - Bronx	500 OAKPOINT AVE	Bronx	10474	0000004001	CHEP	7/12/2023	2	3777003415	CONIN	UA05130860	02023002899508	7/12/2023
3	C	4000606507	UBS ARENA	UTD7	Pallets-R-U-s - Bronx	500 OAKPOINT AVE	Bronx	10474	0000004090	Whitewood	7/12/2023	12	3777003415	CONIN	UA05130860	02023002899509	7/12/2023
4	C	4000606507	UBS ARENA	USX1	Pallets-R-U-s - Bellport	355 Woodside Drive	Bellport	11713	0000004001	CHEP	9/8/2023	5	3777594020	892023	UA05257457	02023107694956	9/8/2023
5	C	4000606507	UBS ARENA	USX1	Pallets-R-U-s - Bellport	355 Woodside Drive	Bellport	11713	0000004090	Whitewood	9/8/2023	34	3777594020	892023	UA05257457	02023107694957	9/8/2023
6	C	4000606507	UBS ARENA	USX1	Pallets-R-U-s - Bellport	355 Woodside Drive	Bellport	11713	0000004001	CHEP	10/25/2023	4	3778076569	10252023	10252023	02023127964576	10/25/2023
7	C	4000606507	UBS ARENA	USX1	Pallets-R-U-s - Bellport	355 Woodside Drive	Bellport	11713	0000004090	Whitewood	10/25/2023	42	3778076569	10252023	10252023	02023127964577	10/25/2023
8	C	4000606507	UBS ARENA	USX1	Pallets-R-U-s - Bellport	355 Woodside Drive	Bellport	11713	0000004001	CHEP	1/2/2024	1	3778760181	132024	132024	0202400849199	1/3/2024
9	C	4000606507	UBS ARENA	USX1	Pallets-R-U-s - Bellport	355 Woodside Drive	Bellport	11713	0000004090	Whitewood	1/2/2024	43	3778760181	132024	132024	0202400849200	1/3/2024
10												143					

Credit category: Compost (Re-Earth)

- Compost Credit 4: Compost Food Scraps and/or Soiled Paper Off-Site
- Through our work with Winter Brothers; our materials are transported to American Recycling. Once received at American Recycling, the facility accepts compost materials and prepares the waste for further processing by decontaminating the material of non-compostable material such as metals and plastic packaging. This is accomplished by feeding the material into a special processing machine called a “Thor-Separator.” Clean decontaminated organic material is then transported to one of several locations for final processing depending on market conditions and availability. See two options below for final disposition.
 1. Our region has several facilities that use the clean organic material to augment soil through composting creating nutrient rich topsoil’s and fertilizers.
 2. Waste management has an organics recycling facility in Brooklyn. WM Waste Management calls this technology CORE. CORE is our organics recycling program that converts food waste into EBS®, an organic slurry that generates green energy. CORE collects leftover food and organics from restaurants, schools, food processing plants, and grocery stores and then filters out contaminants like plastic, packaging materials, and bones. This slurry dramatically increases the green energy production of water treatment plants. See the link below for more information. Organics Recycling & Composting - Food Waste Disposal | WM



THOR
TURBO SEPARATOR

Depackaging and Pre-Processing System for Organic Waste Recycling

RATES UP TO 30 TON PER HOUR



- ❑ Made in USA with corrosion resistant 316 stainless steel
- ❑ Efficient horizontal design w Scott Swing Hammers
- ❑ 99% separation/99% clean organics
- ❑ No water required, can be added
- ❑ 1" thick shell-low wear/high uptime



Credit category: Zero Waste Reporting

- Document diversion by commodity or waste
- At UBS Arena, we receive a monthly report of all our waste streams separated by commodity.
 - Compost
 - Recycle
 - Glass
 - Landfill
 - Metal
 - E-Waste
 - Wood

UBS ARENA - MONTHLY RECYCLING PROGRESS REPORT

Date	Compost 35 Yard Compactor	Trash Covanta Resource Recovery Facility 10 Yard Open Top	Metal / E-Waste Other Recyclables	Glass Recycling 4 Yard Container	Single Stream Recycling 35 Yard Compactor	Total Combined Tons	Total Tons Diverted	% Recycled Diverted Material
1					1.52	1.52	1.52	100%
2	0.87	0.25			0.47	1.59	1.34	84%
3						0.00	0.00	#DIV/0!
4	5.02				4.99	10.01	10.01	100%
5	3.44	0.20			3.08	6.72	6.52	97%
6						0.00	0.00	#DIV/0!
7	2.52	1.09			1.97	5.58	4.49	80%
8		0.29				0.29	0.00	0%
9	4.78	0.42		0.78	4.64	10.62	10.20	96%
10	2.81	0.22			2.70	5.73	5.51	96%
11						0.00	0.00	#DIV/0!
12	5.44	0.20			3.77	9.41	9.21	98%
13						0.00	0.00	#DIV/0!
14	8.74	0.45			3.18	12.37	11.92	96%
15	4.19	0.61			3.88	8.68	8.07	93%
16				2.23		2.23	2.23	100%
17						0.00	0.00	#DIV/0!
18						0.00	0.00	#DIV/0!
19	2.67	0.31			2.90	5.88	5.57	95%
20						0.00	0.00	#DIV/0!
21						0.00	0.00	#DIV/0!
22	1.27	0.15			0.99	2.41	2.26	94%
23						0.00	0.00	#DIV/0!
24						0.00	0.00	#DIV/0!
25						0.00	0.00	#DIV/0!
26	5.21	0.32			4.47	10.00	9.68	97%
27						0.00	0.00	#DIV/0!
28	4.70	0.66			2.22	7.58	6.92	91%
29						0.00	0.00	#DIV/0!
30						0.00	0.00	#DIV/0!
31						0.00	0.00	#DIV/0!

Credit category: Diversion (Min. 90%)

- At UBS Arena, we receive a monthly report of all our waste streams separated by commodity.

TOTAL MONTHLY TONS		
TRASH	5.17	
SINGLE STREAM RECYCLING	40.78	
METAL / E-WASTE / OTHER RECYCLABLES	WOOD WASTE	0.00
GLASS	3.01	
COMPOST	51.66	
TOTAL COMBINED TONS	100.62	
TOTAL DIVERTED TONS	95.45	
% OF RECYCLED MATERIAL	94.86%	

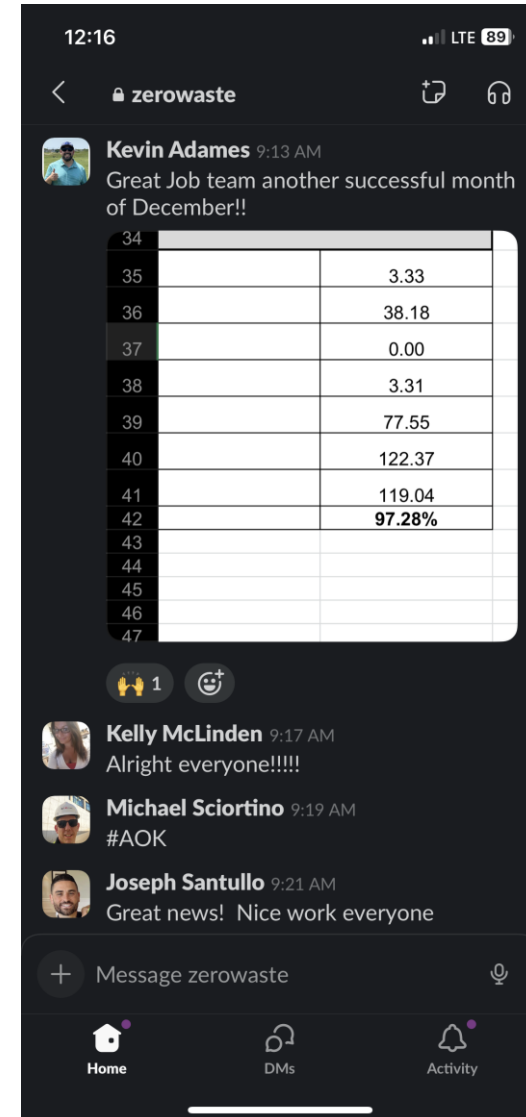
Credit category: Zero Waste Purchasing

- Zero Waste Purchasing, Credit 5- Track Purchase of Environmentally Preferred Products
- At UBS Arena, we prioritize adhering to our Environmentally Preferred Purchasing (EPP) policy to promote sustainable practices and minimize environmental impact. To ensure that our EPP policy was effectively implemented and followed, we asked our partner CBS to review their purchasing to ensure they were adhering to the EPP Policy.
- I am pleased to report that CBS has done an exceptional job evaluating and tracking the purchases of environmental products. They have provided detailed reports on their findings and results. Their commitment to upholding our EPP policy and their proactive approach to monitoring environmental product purchases have been commendable.

ImperialDade					Sustainable Not Sustainable
Identify if the Product or Packaging is Sustainable					
Item Description	Product	Package	Product (Sustainable)	Material Packaging	
PAPER PRODUCTS					
TISSUE COMPACT CORELESS ROLL	Y	Y	Flushable & Compostable	Plastic packaging	
ANGEL SOFT TOILET PAPER 400 CT	Y	Y	Flushable & Compostable	Individual rolls with package	
VB TOILET SEAT COVER	Y	Y	Flushable & Compostable	Individual Cardboard package stacked in a Cardboard box	
TOWEL ENMOTION KRAFT 550 SHEET	Y	Y	Flushable & Compostable	Fabricated with recyclable material and comes in a cardboard box	
TORK TOWELMULTIFOLD WHT 250CT/PK	Y	Y	Flushable & Compostable	Packages wrapped in paper and stacked in a cardboard box	
FACIAL UPRIGHT WHT KLEENEX 36/95CT	Y	Y	Flushable & Compostable	Comes in individual boxes and in a big box	
BAGS					
COMPOST BAGS 42X48 55GALLONS	Y	Y	Compostable	Comes in rolls in a recyclable box	
COMPOST BAGS 35X44 39 GALLONS	Y	Y	Compostable	Comes in rolls in a recyclable box	
BLUE BAGS 22X16X58 55 GALLONS	Y	Y	Recyclable	Rolls in a Cardboard box	
BLUE BAGS TINT 28X46 39 GALLONS	Y	Y	Recyclable	Rolls in a Cardboard box	
BLUE BAGS ROLLS 13 GALLONS	Y	Y	Recyclable	Rolls in a Cardboard box	
CLR BAGS 22X16X58 55 GALLONS	Y	Y	Recyclable	Rolls in a Cardboard box	
BAGS WAXED FOR SANITARY NAPKIN	N	Y	N/A	Stacked in a Carboard box	
SOAP					
ENMOTION COUNTER MOUNT	Y	Y	Green Seal: GS-41 - Hand Cleaners & Hand Sanitizers For Industrial & Institutional Use	Cardboard box	
VICTORIA BAY FOAM HAND SOAP GL	N	Y	N/A	Cardboard box	
ENMOTION FOAM SOAP WALLMOUNT	Y	Y	Meets Green Seal™ Standard GS-41A based on effective performance and protective limits on VOCs and human & amp	Recyclable bottles and comes in a cardboard box	
DIAL GREEN HAND SOAP LIQUID PUMP	Y	Y	Green Seal Certified™	Cardboard box	

Credit category: Leadership

- Leadership Credit 2 – Review Monthly diversion activities
 - At UBS Arena, we receive a monthly report from our hauler, Winter Brothers. This report details the amount of pick-ups by weight for the various streams in the arena and calculates our diversion rate. Once I or my director receive the report, we share it in a private Slack message group named "zero waste." In this group, we have our General Manager and representatives from CBS, Delaware North, and UBS Arena. This process helps us track and communicate our waste management efforts effectively within our team and with our partners.



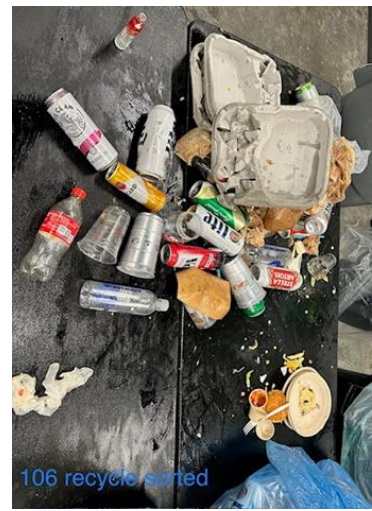
Credit category: Training

- Training Credit 4: Clearly label all collection receptacles
 - At UBS Arena, we prioritize clear and effective waste management by properly labeling all collection receptacles. Front-of-house receptacles, which are guest-facing, are strategically positioned throughout the arena based on the level of foot traffic in different areas. Areas with higher foot traffic have more waste receptacles than those with lower traffic flow.
 - Each collection receptacle is visually appealing and includes pictures and wording indicating which waste stream should be deposited.



Credit category: Zero Waste Analysis

- Zero Waste Analysis – Credit 3
 - A systematic process was followed to conduct a waste audit at UBS Arena, particularly during events, to assess waste generation and identify opportunities for improvement. The audit focused on pre-selected high-traffic areas where waste receptacles are strategically placed.



Waste Audit

Purpose:

This waste audit aims to assess and analyze the types and quantities of waste generated by an event at UBS Arena. It systematically examines the waste stream to identify waste reduction, recycling, composting, and landfills.

Event Attendance:

Aerosmith – 15,511 scanned tickets

Locations and Breakdowns:

Section 106:

Section 106				
Type of Waste	Net Weight	Compost	Recycle	Landfill
Compost	13.2 lbs	6.4 lbs	6.3	.5 lbs
Recycle	7.8 lbs	2.8 lbs	4.3 lbs	.7 lbs

Compost Contamination rate – 3.8%

Recycling contamination rate – 9.0%

Section 107:

Section 107				
Type of Waste	Net Weight	Compost	Recycle	Landfill
Compost	5.5 lbs	5.0 lbs	.4 lbs	.1 lbs
Recycle	10.2 lbs	4.1 lbs	5.8 lbs	.3 lbs

Compost Contamination rate – 1.8%

Recycling contamination rate – 2.9%

Credit category: Upstream Management

- Request Vendors Use 100% Recyclable Packaging
- At UBS Arena, we constantly evaluate and improve our sustainability practices, including our upstream management with vendors. While the sustainability program did not start immediately when the arena opened, we have taken proactive steps to address this issue with our current suppliers due to existing contracts in place.
- Since the inception of the sustainability program, we have made significant changes to our Environmentally Preferred Purchasing (EPP) policy to prioritize vendors who utilize 100% recyclable packaging. This shift towards environmentally friendly practices aligns with our commitment to sustainability and reducing our environmental footprint.
- To ensure the success of this new initiative, CBS has personally emailed our vendors. This direct communication emphasizes the importance of sustainability at UBS Arena and shows CBS's cooperation in accommodating our new 100% recyclable packaging requirement. We aim to establish a sustainable supply chain that meets our environmental goals by working closely with our vendors and fostering open dialogue.

Good evening everyone,
Be advised, All addresses are Bcc'd to avoid replying to all.

Hope everyone is doing well!

In an attempt to continue to progress in our Zero Waste and Sustainability efforts at the UBS Arena, we are requesting all Vendors do their best to package all items in 100% recyclable packaging. Can you advise if this is currently happening at your facility? If you can provide any other details regarding your packaging, that would be greatly appreciated.

Thank you all in advance for your efforts to improve our Zero Waste and Sustainability Goals at the UBS Arena!

Regards,

Joseph Santullo | Director of Operations
Collins Building Services, Inc.
24-01 44th Road | L.I.C., NY 11101
Phone: (347) 408-8054

jsantullo@cbs-collins.com | www.cbs-collins.com

One Vision Delivered by Thousands | 

Hi Joe

Hope you are doing well with this initiative.

As we discussed, we don't really re-pack or package any of the products we sell. The way it comes in from the manufacturer is the way we deliver it to you.

Many of the manufacturers do package their products in 100% recycled packaging.

By using concentrated products and launderable or reusable mops and wipers, will obviously cut down on the amount of packaging you "buy" or go through.

Bradley J. Gruber
President, Uneeda Enterprises
4 Commercial Avenue
Garden City, NY 11530
516-294-4333

Credit category: Hazardous Waste Prevention

- Credit 1: Properly handle hazardous materials
- At UBS Arena, I'm delighted to learn about Northwell Health's hospital's approach to handling hazardous waste, particularly blood. Regarding cleaning at UBS Arena, we only allow using natural cleaning chemicals.
- I want to commend Northwell Health Hospital for its responsible management of blood waste. Blood, a potentially hazardous material, requires careful handling to ensure the safety of healthcare workers and the environment. I am pleased that the hospital adheres to strict protocols and guidelines for collecting, storing, and disposing of blood waste from our facility. Their commitment to preventing any potential contamination and ensuring the proper disposal of blood waste is commendable.
- I am thrilled to learn that Collins Building Service utilizes natural cleaning chemicals in its cleaning practices. Traditional cleaning products often contain harmful chemicals that adversely affect human health and the environment. By opting for natural cleaning alternatives, UBS Arena is committed to providing our staff and guests a safe and healthy environment. This conscious decision reduces the risk of chemical exposure and minimizes the release of harmful substances into the air and water systems.

Northwell Health Center for Emergency Medical Services is responsible for all medical and biohazard waste generated as the result of a medical emergency. The waste is removed from the facility and disposed of according to our internal policy and procedures.

Please feel free to reach out to me if you have any questions or need additional information.

Thank you,



C.W. Schwalbe
Manager, EMS Operations
Northwell Health

Credit category: Closed Loop System

- Credit 1: Require a minimum of 30% post-consumer recycled content for office paper
- Within our Environmental Purchasing Policy, we have implemented the requirement of a minimum of 30% post-consumer recycled content for office paper.
- This EPP is shared with all staff who have procurement capability and was recently made effective on 8/9/2023. The policy delves deeper into our purchasing decisions prioritizing specific criteria, such as sustainability, ethical sourcing, and local suppliers. This policy ensures that the organization's purchasing practices align with its values and contribute to its sustainability goals.

 Staples Business Advantage.

Order# 7622799467

Order placed: January 02, 2024

Accounting Information

Budget Center
62100

PO
62100

PO Release

ADMIN, SOC & NYI

Billing address

UBS ARENA
2400 HEMPSTEAD TPKE
ELMONT, NY 11003

Shipping address

UBS ARENA
TIANNA D'ITALIA
2400 HEMPSTEAD TPKE
ELMONT, NY 110031560

Invoice # 3558832142

INVOICE ISSUED

Items(s) Shipped

Item#	Item Description	Price	Quantity	Subtotal
492072	Staples® 8.5" x 11" (US letter) Copy Paper, 20 lbs., 92 Brightness, 5000/ Carton (112350/461757)	\$53.49	4	\$213.96
On Contract				

Method of payment

Invoiced - \$232.41

Merchandise Total: \$213.96

Tax: \$18.45

Total Invoiced: \$232.41

Credit category: Innovation

- Innovation Credit 1.3: Implement Innovative Zero Waste Activity
- Our team continuously identifies innovative approaches to incorporate and promote zero waste.
- In collaboration with our Guest Experience team, specifically our Lost and Found team, we have a policy in place in which we donate all unclaimed lost and found items. We provide a 30-day timeframe for guests to retrieve their items; all unclaimed items will be donated to a local Salvation Army.

Secondly, as part of our efforts to reduce our waste as much as possible, our Lost and Found team donates items that remain unclaimed for 30+ days to a local Salvation Army and a cell phone refurbishment program. This effort allows our team to contribute to our zero-waste focus as well as prolong the lifespan of items rather than discarding them.

Please let me know if there is any additional information, we can assist you with regarding these programs.

Best,

Eboni Wilson
VP, Guest Experience



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Sustainability is at the forefront of all we do at UBS Arena, and we are proud to say that the venue is a certified zero-waste facility

*Michael Sciortino,
General Manager*

Zero waste is our mission
true.gbci.org