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# Summary of Changes

TRUE is a whole systems approach aimed at changing how materials flow through society, with the goal to eliminate waste. The TRUE rating system serves as a roadmap to guide projects through zero waste programs, from initial planning through execution and measurement. TRUE v2 continues as a leadership standard and model for zero waste, with increased focus and impact through closing the loop, decarbonization, and business transformation.

The following summarizes the changes from TRUE v1 to TRUE v2.

| Structural Changes |         |         |
|--------------------|---------|---------|
|                    | TRUE v2 | TRUE v1 |
| Credit Categories  | 7       | 15      |
| Total Points       | 100     | 81      |

| Certification Levels |       |       |
|----------------------|-------|-------|
| Certified            | 40–49 | 31–37 |
| Silver               | 50–59 | 38–45 |
| Gold                 | 60–79 | 46–63 |
| Platinum             | 80+   | 64–81 |

# Summary of Changes

| Fundamentals and Planning (FP) |                                                  |                                   |                                                                                                                                                                                                                                                                                           |
|--------------------------------|--------------------------------------------------|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                    | TRUE v2 Credit Name                              | v1 Related Credits                | Changes                                                                                                                                                                                                                                                                                   |
| <b>Prerequisite</b>            | Establish Zero Waste Goal and Policy             | Minimum Program Requirement (MPR) | Prerequisite<br><br>Specifies more detailed methodology for developing a Zero Waste Goal and Policy                                                                                                                                                                                       |
| <b>Credit</b>                  | Engage Upper Management in Zero Waste Activities | Leadership c1 and c2              | Provides two options for a maximum of 2 points:<br>- Option 1: Zero waste goal and policy commitment by upper management (1 point), AND/OR<br>- Option 2: Review quarterly diversion activities with upper management (1 point)<br><br>Changed from monthly review frequency to quarterly |
| <b>Credit</b>                  | Establish a Zero Waste Manager                   | Training c7                       | Requires a description of accountability and reporting structure                                                                                                                                                                                                                          |
| <b>Credit</b>                  | Include a TRUE Advisor in Project                | Training c9                       | Restructuring of TRUE v1 Training c9                                                                                                                                                                                                                                                      |
| <b>Credit</b>                  | Right-Size Collection                            | Redesign c1                       | Restructuring of TRUE v1 Redesign c1                                                                                                                                                                                                                                                      |
| <b>Credit</b>                  | Label Container and Collection Areas             | Training c4                       | Documentation of training on sorting procedures no longer required                                                                                                                                                                                                                        |
| <b>Credit</b>                  | Engage Service Providers in Zero Waste Goals     | Redesign c2                       | Restructuring of TRUE v1 Redesign c2                                                                                                                                                                                                                                                      |

# Summary of Changes

| Measurement and Analysis (MA) |                                          |                    |                                                                                                                                                                  |
|-------------------------------|------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                   | TRUE v2 Credit Name                      | v1 Related Credits | Changes                                                                                                                                                          |
| Prerequisite                  | Standardize Waste Tracking System        | Reporting c1       | Prerequisite<br><br>Use of the Zero Waste Calculator with at least 12 consecutive months of data for reporting period                                            |
| Prerequisite                  | Conduct a Waste Audit                    | Analysis c1        | Prerequisite<br><br>Expands upon elements of TRUE v1 Analysis c1<br><br>Identification of the top three material types categorized by end-of-life method         |
| Credit                        | Expand Material Tracking                 | N/A                | New credit                                                                                                                                                       |
| Credit                        | Implement Financial Data Tracking        | Reporting c2       | Requires use of the Zero Waste Calculator<br><br>Minimum of three months of consecutive cost data within the 12-month reporting period compared to 1 month in v1 |
| Credit                        | Conduct a Comprehensive Zero Waste Audit | N/A                | New credit, incorporates TRUE v1 Redesign c3                                                                                                                     |

# Summary of Changes

| Measurement and Analysis (MA) |                              |                    |                                                                                                                                                                                                      |
|-------------------------------|------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                   | TRUE v2 Credit Name          | v1 Related Credits | Changes                                                                                                                                                                                              |
| Credit                        | Analyze the Zero Waste Audit | Analysis c2        | Point range changed from 1 point to 1–4 points<br><br>Use of “Plan and Implement” structure<br><br>Specifies more detailed planning and implementation requirements                                  |
| Credit                        | Verify End of Use or Life    | Recycle c2         | Point range changed from 1 point to 1–2 points<br><br>Use of “Plan and Implement” structure<br><br>More detailed requirements for engaging with waste service providers and associated documentation |

# Summary of Changes

| Sourcing and Circularity (SC) |                                            |                    |                                                                                                                                                                                                             |
|-------------------------------|--------------------------------------------|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                   | TRUE v2 Credit Name                        | v1 Related Credits | Changes                                                                                                                                                                                                     |
| <b>Prerequisite</b>           | Develop a Purchasing Policy                | Purchasing c1      | Prerequisite<br><br>Aligns the purchasing policy to the Zero Waste Hierarchy                                                                                                                                |
| <b>Credit</b>                 | Develop Purchasing Resources               | Purchasing c4      | Addition of two option pathways:<br>- Option 1: Vendor List or Decision Tree (1 point), OR<br>- Option 2: Procurement Tool (3 points)                                                                       |
| <b>Credit</b>                 | Engage the Supply Chain                    | Upstream c2        | Point range changed from 1 point to 1–3 points<br><br>Use of “Plan and Implement” structure<br><br>More detailed requirements for engaging with suppliers (i.e., development of a supplier engagement plan) |
| <b>Credit</b>                 | Prevent and Reduce within the Supply Chain | Upstream Credits   | Incorporates aspects of multiple v1 upstream credits<br><br>Requires more specific documentation for the impact of changes                                                                                  |

# Summary of Changes

| Sourcing and Circularity (SC) |                                       |                    |                                                                                                                                                                                                                                                                                                              |
|-------------------------------|---------------------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                   | TRUE v2 Credit Name                   | v1 Related Credits | Changes                                                                                                                                                                                                                                                                                                      |
| Credit                        | Purchase Consumables for Zero Waste   | Closed Loop c1     | <p>Addition of two option pathways:</p> <ul style="list-style-type: none"> <li>- Option 1: Post-Consumer Recycled Paper (1 point), AND/OR</li> <li>- Option 2: Recycled Content or Compostable/ Biodegradable (1 point)</li> </ul> <p>Raised post-consumer recycled content from a minimum of 30% to 50%</p> |
| Credit                        | Purchase Durable Goods for Zero Waste | Purchasing c2      | <p>Provides a more quantitative threshold and specific purchasing requirements for durable project purchases</p>                                                                                                                                                                                             |
| Credit                        | Advance Local Circularity             | Closed Loop c4     | <p>Addition of three option pathways:</p> <ul style="list-style-type: none"> <li>- Option 1: Increase Supply (2 points), OR</li> <li>- Option 2: Increase Demand (2 points), OR</li> <li>- Option 3: Supply and Demand (4 points)</li> </ul>                                                                 |

# Summary of Changes

| Reduction and Diversion (RD) |                                        |                               |                                                                                                                                     |
|------------------------------|----------------------------------------|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                  | TRUE v2 Credit Name                    | v1 Related Credits            | Changes                                                                                                                             |
| <b>Prerequisite</b>          | Develop a Zero Waste Logistics Plan    | N/A                           | New prerequisite                                                                                                                    |
| <b>Credit</b>                | Reduce Hazardous Materials             | Hazardous Waste Prevention c4 | Point range changed from 1 point to 1–3 points<br>Use of “Plan and Implement” structure<br>Requires a percent reduction calculation |
| <b>Credit</b>                | Divert Across the Points of Generation | N/A                           | New credit, incorporates aspects from multiple v1 credits, focused on on-site diversion                                             |
| <b>Credit</b>                | Facilitate On-site Reuse               | Reuse c1                      | More specific documentation requirements for implemented strategies and internal processes                                          |
| <b>Credit</b>                | Manage Organics                        | Compost (Re-earth) Category   | Combines aspects of Compost credits into one credit                                                                                 |

# Summary of Changes

| Reduction and Diversion (RD) |                                                 |                                      |                                                                                                                                                                                                                                                                                             |
|------------------------------|-------------------------------------------------|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                  | TRUE v2 Credit Name                             | v1 Related Credits                   | Changes                                                                                                                                                                                                                                                                                     |
| Credit                       | Manage Universal Waste (Common Hazardous Waste) | Hazardous Waste Prevention c3 and c5 | <p>Addition of two option pathways:</p> <ul style="list-style-type: none"> <li>- Option 1: On-Site Collection (1 point), AND</li> <li>- Option 2: Community Collection (1 point)</li> </ul> <p>More specific documentation required to verify waste hauling, processing, and collection</p> |
| Credit                       | Reduce Contamination                            | N/A                                  | <p>New credit, use of “Plan and Implement” structure</p> <p>Explicit focus on contamination reduction</p>                                                                                                                                                                                   |

# Summary of Changes

| Training and Education (TE) |                                    |                    |                                                                                                                                                                                                                                                                                                                                                                     |
|-----------------------------|------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Credit Type                 | TRUE v2 Credit Name                | v1 Related Credits | Changes                                                                                                                                                                                                                                                                                                                                                             |
| <b>Prerequisite</b>         | Conduct a Zero Waste Orientation   | Training c2        | Prerequisite<br><br>More detailed requirements for orientation content                                                                                                                                                                                                                                                                                              |
| <b>Credit</b>               | Communicate Zero Waste Initiatives | Training c3        | Restructuring of TRUE v1 Training c3                                                                                                                                                                                                                                                                                                                                |
| <b>Credit</b>               | Train Personnel                    | Training c8        | Addition of two option pathways (maximum of 3 points):<br>- Option 1: Role-Specific Training (1 point)<br>- Option 2: All-Personnel Training (1–2 points)<br>- Consolidates aspects of multiple v1 training credits<br>- Requires quantification of participation rate for Option 2<br>- Requires more specific narrative describing purpose and impact of training |
| <b>Credit</b>               | Engage Personnel                   | Leadership c3      | Restructuring of TRUE v1 Leadership c3                                                                                                                                                                                                                                                                                                                              |

# Summary of Changes

| Training and Education (TE) |                              |                    |                                                                                                                            |
|-----------------------------|------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------|
| Credit Type                 | TRUE v2 Credit Name          | v1 Related Credits | Changes                                                                                                                    |
| Credit                      | Train Procurement Personnel  | Training c5        | Quantification of trained procurement personnel<br>Point range changed from 1 point to 1–2 points                          |
| Credit                      | Engage the Community         | Leadership c6      | Expands personnel engagement beyond upper management<br>Adds requirement to be at minimum once during the reporting period |
| Credit                      | Establish Local Partnerships | N/A                | New credit                                                                                                                 |

# Summary of Changes

| Performance and Impact (PI) |                                           |                    |                                                                                                                             |
|-----------------------------|-------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------|
| Credit Type                 | TRUE v2 Credit Name                       | v1 Related Credits | Changes                                                                                                                     |
| Prerequisite                | Meet 90% Diversion Performance            | MPR                | Prerequisite<br>Use of the Zero Waste Calculator to track data and calculate diversion rate                                 |
| Prerequisite                | Evaluate Greenhouse Gas Emissions         | Reporting c3       | Prerequisite<br>Use of the Zero Waste Calculator to determine emissions impact<br>Removed use of EPA WARM model             |
| Credit                      | Excel in Zero Waste Diversion             | Diversion c1       | Combined Diversion c1.1–1.5<br>New point range corresponding to diversion rate (1 to 5 points)                              |
| Credit                      | Prioritize Preferred Diversion Strategies | Recycle c1         | Updated point range: 1–5 points<br>Points granted depending on the rate of diversion from rethink/redesign/ reduce or reuse |
| Credit                      | Evaluate Material Emissions               | N/A                | New credit                                                                                                                  |

# Summary of Changes

| Performance and Impact (PI) |                                       |                    |            |
|-----------------------------|---------------------------------------|--------------------|------------|
| Credit Type                 | TRUE v2 Credit Name                   | v1 Related Credits | Changes    |
| Credit                      | Calculate Transport Emissions         | N/A                | New credit |
| Credit                      | Determine Zero Waste Financial Impact | N/A                | New credit |
| Credit                      | Determine Zero Waste Community Impact | N/A                | New credit |
| Credit                      | Minimize Waste Generation             | N/A                | New credit |

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# Summary of Changes

| Project Priority Library (PR) |                                                |                    |                                                 |
|-------------------------------|------------------------------------------------|--------------------|-------------------------------------------------|
| Credit Type                   | TRUE v2 Credit Name                            | v1 Related Credits | Changes                                         |
| Credit                        | Innovation, Pilots, Regional, Project Specific | Innovation         | Expanded beyond three points to a full category |